

Date: 27.07.18

Provider Newsletter:

Dear Provider,

Welcome to our latest newsletter, we hope this keeps you up to-date on our current news and provides you with other providers; things you or your staff have done, useful tips or ideas, news and information some useful information. We would like to congratulate Rachael Jeffery, one of the Devon Cares brokers who, has been accepted on the Connect 5 – Train the Trainer course.

Do you have anything you would like to share? Please let us know and we will feature it in forthcoming newsletters.

1. Care4IT update – advance notice

Webformed are going to be carrying out an upgrade on our Care4IT. This upgrade is to update the system to the most recent version. This will take place on Tuesday 14 August, please note at the time of the upgrade Care4IT will be off line for a maximum of 2 hours.

2. Proud to Care

At the next Proud to Care Devon group meeting on Thursday 27 September, a colleague from HR will be presenting on how to manage absence. To ensure the presentation is tailored to meet your expectations and answers any questions you may have, Proud to care have asked if you could please take a couple of minutes to complete the survey. This will allow the presentation to be tailored to your needs and be a valuable use of everyone's time. To access the survey, click on the link below.

https://forms.office.com/Pages/ResponsePage.aspx?id=gzehjWjLP0S7S5I_d_1b--US041SRphPiCaRhGGGHXxUNIFWRIVRNDKRVoyNIU0VzVTMVk1Uk5CSS4u

Care Ambassadors



Proud to Care are looking for enthusiastic and passionate health and care staff to become Proud to Care Ambassadors. As a Proud to Care Ambassador, you will be invited to attend events at schools, job centres, colleges, universities, apprenticeship events, community events, etc. where you can talk positively about your role, encouraging people to start a career in health and care.

As an ambassador, you will be supported by the [Proud to Care](#) team in Devon, and nationally through the [Skills for Care | Care...Ambassador scheme](#).

The next Proud to Care Ambassadors event is on Friday 28 September in Exeter. The event will be an opportunity to welcome new ambassadors, meet and network with established Proud to Care Ambassadors, and to access resources and support.

If you would like to attend the event or would like more details, please contact Nicola Dunn: nicola.dunn@devon.gov.uk or call 01392 383000.

3. "HOT NEWS" from the Care Managers Network.

The Care Manager Network are really excited to announce that they have now set up an agreement with uChecks and can offer DBS Checks (all levels) to you at a discounted rate.

They have managed to agree a figure of £51.20 for an enhanced DBS (Lower levels checks also reduced) there are no contractual agreements to receive these discounted rates and no limits to how many, if any you wish to submit through the network.

Information on uCheck

uCheck's Online HR Platform is used by over 25,000 organisations throughout the UK to ensure all legal compliance responsibilities are met.

As the second largest Umbrella Body of the DBS in the UK, we request 400,000 DBS checks each year for organisations just like yours. They will be pleased to help you with your screening and vetting processes.

They have focused on making their Online HR Platform rapid, trusted and secure.

- It takes less than 5 minutes to complete the DBS Application Form
- Applicant pay facility – if required
- Only pay for the checks you need
- Download or Print off completed certificates
- DBS Enhanced/Standard/Basic Results typically available in under 48 hours
- Additional checks available on the Platform– DVLA, ID, Adverse Credit and Right to Work Checks
- Results are available all most instantly for DVLA, ID, Adverse Credit and Right to Work
- Fully Branded Platform available *additional fee
- No monthly or annual fees, nor do we tie you into a fixed term contract

How does it work?

[HR Platform - Walkthrough Video - CLICK HERE](#)

What ID Documents are required by each applicant?

<https://www.gov.uk/guidance/documents-the-applicant-must-provide>

The Care Managers Network has a Client Support Team to assist you. For more information email caremanagersnetwork@gmail.com

4. Funding opportunities

Skills & Opportunities Fund

NatWest has announced that the final round of its Skills & Opportunities Fund will open for applications on 3 September 2018. This will be the last chance to apply for a £35,000 grant from the scheme which helps people to develop their skills and improve their employment prospects.

The Skills & Opportunities Fund supports organisations that help people in disadvantaged communities develop, create or access the skills and opportunities they need to help themselves; skills that will enable them to get into work or start a business, now or in the future.

Grants up to £35,000 are available for charities, social enterprises, community groups, state-funded schools and colleges.

There are regional priorities – for the South West & Wales these are:

- Help people investigate self-employment and start their own business
- Improve the financial education of disadvantaged people to help them manage their personal finances more effectively

<http://skillsandopportunitiesfund.natwest.com/apply/>

5. Workforce Development Survey

DCC workforce development are trying to gauge any barriers to people working in care and see if there is anything more they can do to encourage people to take up a career in the sector. The results of this survey would really help them to evidence any problems, or highlight things that are working well. They will then know what issues to target and how to address them going forward.

Please follow the link to the survey

https://forms.office.com/Pages/ResponsePage.aspx?id=gzehjWjLP0S7S5I_d_1b--US041SRphPiCaRhGGGHXxUMjA1NjRCVVFRQkFEMDBXMVBJNkpRM0pVTC4u The survey will be open until 31 July.

6. **‘Sleep Ins’ Mencap Appeal - A Correct Interpretation of the Law** (Courtesy of Care England - www.careengland.org.uk)

The Court of Appeal judgement in the case of Mencap v Tomlinson-Blake on Friday 13th July, on the case of backdated sleep ins liabilities, has decided in favour of Mencap that it is only time spent awake and working which is counted as working time during a sleep in.

The successful Appeal, in which Care England was an intervener, finally gives a clear steer with respect to historic liabilities for sleep in shifts. The Court decided that sleep ins fall into the exception as being ‘only available for work’ according to Regulation 32 and as such the National Minimum Wage (NMW) would only be payable when the person was awake and working and not while asleep. This has always been Mencaps understanding and after years of uncertainty brought about by conflicting employment tribunal decisions and confusing Government guidance. Providers can at last be confident they have the correct framework within which to make decisions on remuneration of sleep in shifts provided there is no Supreme Court Appeal.

The Government must now act speedily to give direction to ensure the original regulations are now relied upon as the basis for HMRC and employers to act. The status of the national Social Care Compliance Scheme (SCCS) and the obligations of providers registered within it must be clarified as soon as possible.

7. Regional Forecast for South West England

Fri 27 July 2018:

Temperatures will rapidly rise in the southeast today bringing an exceptionally hot day. This will spark some severe thunderstorms through the afternoon and evening. It will be mostly sunny through central swathes, but cloudier and turning fresher in the west with some rain.

Sat 28 July 2018:

Spells of rain will be moving northeastwards, heaviest over the Northern Isles. Sunny spells elsewhere, but further showers across the west and breezier than recent days. It will be feeling much fresher for all.

Outlook for Sunday 29 July to Tuesday 31 July:

Stark contrast on Sunday with heavy rain and strong to gale force winds, although it will be drier in the far east. Becoming brighter on Monday and Tuesday with sunshine and scattered showers.

8. Awaiting packages of care

Please refer to emails detailing the packages awaiting care

9. Dates for diary - Provider meetings:

- Wednesday 19 September 2018
- Wednesday 21 November 2018

Useful contact details:

- Natasha Koerner (Head of service) – 01271 337823 – 07971822521
- Vicky Hancock (Operations Manager) – 01392 388060
- Lorraine Furse (Support officer) – 01392 388827
- Jill Thorne (Care broker) – Zone 1 champion – 01392 388825
- Rachael Jeffery (Care broker) – Zone 2 champion - 01392 388826
- Tanya Campbell (Care broker) – Zone 3 champion - 01392 388824
- ndht.DevonCares@nhs.net
- Joe Street (Finance apprentice) – 01392 356946
- NHS IT Service Help Desk - 0300 123 1722 (If you are experiencing any issues with CareForIT or NHS mail then please contact our IT Service Help Desk. The Help Desk is manned from 8.30am to 5pm Monday to Friday).
- Proud to care - www.proudtocaredevon.org.uk/contact-us/