

Date: 14 October 2016

Dear Devon Cares Provider,

Provider Briefing Number 1: CareForIT and NHS Mail

CareForIT and NHS Mail

To ensure that you do not miss an opportunity to apply for new packages of care and receive Care Plans we would like to remind you to login to CareForIT and NHS mail every day.

Northern Devon Healthcare NHS Trust (NDHT) Chief Executive Bulletins

As you have a NDHT NHS email account you will also receive NDHT Chief Executive Bulletins and other general emails unrelated to Devon Cares. (The Chief Executive Bulletin and general emails are sent to keep NDHT staff informed about what is happening in the Trust and wider NHS).

Unfortunately we are currently unable to stop you receiving these emails because NHS Mail is being upgraded. We recommend that you ignore and delete these emails as they are irrelevant to your business. Within a few weeks, you will automatically stop receiving the internal communications from NDHT.

IT Service Help Desk

If you are experiencing any issues with CareForIT or NHS mail then please contact our IT Service Help Desk on 0300 123 1722. The Help Desk is manned from 8.30am to 5pm Monday to Friday.

Any Questions?

If you have any questions, please contact:

Matt Wills

Head of Service

Telephone 01392 388827

Email matt.wills@nhs.net